

About Access Data Systems

ABN:30 844 044 190

Services

Access Data Systems designs and builds high quality database solutions which are user-friendly, affordable, and easy to maintain. We fix problems with existing databases and also provide a comprehensive range of services to create new database systems to meet specific needs. These include:

- Analysis of business information needs
- Data modelling and database design
- Database development using Microsoft Access and/or Microsoft SQL Server
- Windows application development using .NET.
- Integrated business solutions using Microsoft Office
- Upgrading, fixing or extending existing databases
- Electronic transfer of data from legacy databases
- Royalty-free runtime versions of Microsoft Access and SQL Server Express
- On-site installation and testing
- User training
- Comprehensive system documentation
- Ongoing technical support

Personnel

Access Data Systems is a sole trader enterprise run by Scott Dovey. Scott has extensive experience in the design and development of database solutions for government, private business and the community sector. He has worked for 16 years as a social researcher, program evaluator and data analyst, and holds a Masters degree in Policy and Social Research. Scott has more than 18 years of experience building commercial database applications using Microsoft Access and SQL Server.

Customer Service

Access Data Systems strives to provide the highest level of customer service, and is proud to have won a Gold Award in 2013 for Excellence in Customer Service from the Australian Business Quality Awards.



For details on what our commitment to customer service means in practical terms, please take a look at our [Customer Service Policy](#).

Insurance Cover

Access Data Systems carries public liability insurance to the total of \$10,000,000 and professional indemnity insurance of \$1,000,000. As a sole trader enterprise with no employees, the business is not required to carry worker's compensation insurance.

Rates

Work is usually charged on an hourly basis. Current rates are \$132 per hour for business and government agencies. A reduced rate of \$99 per hour applies for individuals and not-for-profit organisations. All hourly rates include GST.

Clients and Projects

- **A4Companies Pty Ltd** – Enhancements to existing client management database.
- **Amber Fire Services** – Job tracking database.
- **Applied Inspection Services** – Job tracking database.
- **Baulderstone Hornibrook** – Enhancements to existing issues management databases. Design and development of contract management and staff training databases.
- **Barilla Australia** – Access/SQL Server database for sales and stock forecasting, integrating with an existing financial system.
- **Blinds in Style** – Job quotation and order tracking system.
- **Bransgroves Lawyers** – Integration and significant enhancements to existing legal databases.
- **CEIDA** – Directory of Alcohol and Other Drug services and Directory of Drug and Alcohol training resources.
- **Centre for Education and Information on Drugs and Alcohol (CEIDA)** – Directory of Hepatitis C resources, linked to the CEIDA web site.
- **Community Support Network (AIDS Council of NSW)** – Client and carer rostering system, contact management, client assessment records and membership information.
- **Defence Community Organisation (Dept of Defence)** – National distributed client and casework management system, providing statistical data for key organisational performance indicators.
- **Department of Community Services (Learning and Development Branch)** – Integrated database application to manage information relating to the development and delivery of a range of education and training products. These include training courses, resources, projects and forums, with particular focus on the management of applications, enrolments, participant details and waiting lists for the short course calendar.
- **EPURON Pty Ltd** – Enhancements to an existing in-house contact management database.
- **Ergon Energy** – Contract and tender management system, including tracking of tender processes, contract awards and administration, supplier management, invoices and purchase orders.
- **Generics Web Pty Ltd** – Pharmaceutical patents database tracking current priority and patent applications for selected drugs.
- **Impact Pest Control** – Upgrades to an existing job control database, including addition of scheduling functionality.

- **Inform Energy** – Job quotation and order tracking system.
- **Kristina Keneally (as MP for Heffron, now ex-Premier of NSW)** – Issue tracking database.
- **Lloyd A. Cooper Pty Ltd** – Database to manage job and client data for a large packaging company.
- **NSW Aboriginal Housing Office** – Property register for all government and community owned social housing properties for indigenous tenants in NSW.
- **Motor Accidents Authority** – Complaint management database for registering and tracking the handling of complaints in relation to motor vehicle insurance claims. Utilises a Microsoft Access front-end and SQL Server back-end.
- **Motor Accidents Authority** – Project management database, tracking the submission, funding approval and outcomes of road-safety and rehabilitation projects. Utilises a Microsoft Access front-end and SQL Server back-end.
- **NSW Department of Commerce** – Database for the analysis of workforce profile data for the NSW public sector.
- **NSW Premier's Department** – Equal Employment Opportunity statistical database managing summary data collection, analysis and reporting for the NSW public sector.
- **NSW Premier's Department** – Workplace climate survey database, incorporating contact management, survey version tracking and benchmarking reports.
- **O'Donnell & Hanlon Pty Ltd** – Large scale redevelopment of a major work tracking, billing and reporting system.
- **Office of Community Housing** – Standards and accreditation database focused on the evaluation of community housing services. Includes tools for analysing and reporting on indicator and standard scores.
- **Opera Australia** – Risk management system to support occupational health and safety in the production of shows.
- **Quality Management Services** – Service review and accreditation tracking database, managing all data relating to the administration of quality reviews, contacts with QMS clients, and the participation of reviewers and others in quality training programs.
- **Renshaw-Hitchen & Associates Pty Ltd** – database for the analysis and reporting of survey data relating to the evaluation of the NSW Sustainable Schools Program.
- **Sax Institute** – Modifications to the participant database for the Social, Economic and Environmental Factors (SEEF) study.
- **Sax Institute** – Integrated operations management and reporting system.
- **Scleroderma Association of NSW** – Membership tracking and mailout database.
- **Sydney Harbour Foreshore Authority** – Human resources establishment database.
- **The Smith Family** – Automated system for the bulk processing of correspondence to donors and sponsors. Enhancements for various in-house Microsoft Access databases, such as the VIEW membership database.
- **Total Environment Centre** – Redesign and enhancement of an existing event management application.
- **University Centre for Rural Health** – National database for recording the provision of maternity services in rural areas.
- **University of Western Sydney** – Enhancements to the standard spreadsheet used by the Higher Education sector in NSW for the reporting and analysis of EEO statistics.
- **Watershed** – Drug and alcohol rehabilitation case management and statistical reporting database.

- **Women's AOD Rehab Consortium Database** – Residential drug and alcohol rehabilitation case management database.
- **Women's Health NSW** – Client and casework management system, with data shared between individual women's health centres and WHNSW using replication technology.
- **Yandell Wright Stell Lawyers** – Cataloguing system for legal precedents, incorporating search and document hyper-linking features.
- **Yarn'n Pty Ltd** – Job placement tracking database for Aboriginal job seekers.

Referee details for each project are available on request.

For More Information...

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